FORM PTO/SB/08A/B (10-01) Substitute for PTO-1449A/B	Attorney Docket Number	47187/S850
INFORMATION DISCLOSURE	Application Number	10/083,236
	Filing Date	February 26, 2002
STATEMENT BY APPLICANT	Applicant(s)	Craig L. Ogg, et al.
JUL 27 2006	Group Art Unit	2132
	Examiner Name	Farid Homayounmehr

U.S. PATENT DOCUMENTS					
EXAMINER INITIALS	Cite No.¹	DOCUMENT NUMBER Number - Kind Code ² (If Known)	PUBLICATION DATE MM-DD-YYYY	NAME OF PATENTEE	
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EXAMINER INITIALS	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article, title of the item (book, magazine, journal, serial, symposium. catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	
FH		FICKEL, Louise; "Know Your Customer"; 100 Leaders For the Next Millennium; CIO Magazine; August 15, 1999; 10pp.	
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EXAMINER	/=	DATE	10/05/0006
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